

1. Membership Overview

The membership program provides the Member with recurring access to trampoline park attractions in accordance with the membership level selected at the time of enrollment.

- Memberships are billed on a **monthly recurring basis**-every 30 days
- Memberships **automatically renew each month** until cancelled
- Only one membership may be used per individual
- Benefits are non-transferable and non-shareable

2. Billing & Payment Authorization

By providing a payment method and enrolling in a membership, you authorize **SOAR! Adventure Park** to charge your designated payment method on a **recurring monthly basis**.

- The first charge is processed on the **date of enrollment**
- Recurring charges occur **every 30 days**
- If payment fails, access to membership benefits may be temporarily suspended
- A valid payment method must remain on file at all times

We reserve the right to suspend or cancel memberships due to non-payment or chargebacks.

3. Usage Limitations

Membership access is subject to the following limitations unless otherwise specified:

- Limited to **one (1) admission per member, per day for 2 consecutive hours**
- Subject to **capacity restrictions**
- Certain attractions or add-ons may not be included

SOAR! Adventure Park reserves the right to adjust operating hours, availability of attractions, or features at any time without notice.

4. Cancellation Policy

Members may cancel their membership at any time online by signing into their account or at SOAR! Adventure Park

Important Terms:

- Cancellation requests must be submitted **at least 5 business days prior to the next billing date**
- If proper notice is not provided, one final monthly charge may occur
- Membership benefits will remain active until the end of the current billing cycle
- **No partial month refunds will be issued**
- No refunds for unused visits

Once a membership is cancelled, it cannot be reactivated at the same rate if pricing has changed.

5. Refund Policy

- All membership fees are **non-refundable**, including any partially used month
- No refunds will be provided for:
 - Facility closures due to weather, repairs or maintenance
 - Personal inability to attend
 - Suspension due to rule violations

6. Park Rules & Safety

Members must follow all posted safety rules, guidelines, and staff instructions while on the premises. Violation of safety rules may result in:

- Temporary suspension
- Permanent cancellation without refund

Membership does not grant immunity from ejection due to unsafe or inappropriate behavior.

A signed waiver is required for all participants and must be updated as required by state and facility regulations.

7. Modification of Terms

SOAR! Adventure Park reserves the right to modify these Terms & Conditions at any time with written or posted notice. Membership continuation after changes constitutes acceptance of the new terms.

8. Liability Waiver Acknowledgement

By enrolling in a membership, the Member acknowledges that they have read, understood, and signed the required **Liability Waiver & Assumption of Risk Agreement** and agree to abide by all park policies and safety regulations.

9. Contact Information

SOAR! Adventure Park
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